

**Learning Coach LLC**  
LearningCoachWA.com  
phone: (360) 207-4560  
fax: (360) 325-7720  
Bellingham, WA



# Telehealth Consent Form

**Definitions.** Telehealth refers to providing services (including occupational therapy, speech therapy, parent coaching, and assessment) remotely using telecommunications technologies, such as video conferencing or telephone.

**Benefits.** Telehealth allows a client and service provider to engage in services without being in the same physical location, which removes service barriers such as difficulty transporting oneself to a physical location, physical or social challenges with leaving one's home, or scheduling challenges relating to travel time.

**Considerations.** There are some differences between in-person services and telehealth services, as well as some risks.

1. Risks to confidentiality. Telehealth sessions take place outside of the provider's private office, so there is potential for other people to overhear sessions if the client is not in a private place during the session. Learning Coach LLC will take reasonable steps to ensure client privacy. It is important for clients to find a place to avoid interruption for sessions.
2. Technological requirements: Telehealth may require certain infrastructure such as a computer, internet connectivity, cell phone, data plan, and software, for which the client is responsible for attaining for the use of telehealth.
3. Technological issues. Technology issues can impact telehealth: technology may stop working during a session, other people might be able to get access to private conversations, or stored data could be accessed by unauthorized people or companies.
4. Efficacy. Some services are simply more effective in person, such as when physical presence can enhance motivation, or when services require focusing on a physical location or object for a skills training.
5. Third-party payer coverage: Some services covered by third-party payers such as insurance may not cover the same services delivered over telehealth. Learning Coach LLC will notify clients as soon as possible if this issue arises.

## Learning Coach LLC Policies

1. Technological disruptions: If the session is interrupted, the Learning Coach LLC service provider will wait two (2) minutes and then re-contact the client via the telehealth platform. If this does not work, the service provider will call the client using the phone number on file.
2. In-person sessions. Due the variety of benefits of in-person sessions, Learning Coach LLC recommends no less than 1 in-person session for every 4 telehealth sessions.
3. Supplementation: This document supplements Learning Coach LLC practice policies and informed consent and does not change any terms of those agreements.

## Client Acknowledgement

1. *I understand the benefits and risks of telehealth.*
2. *I understand my responsibility in attaining equipment and space for telehealth sessions.*
3. *I understand that after technological disruption, I should try to log back in after 2 minutes, or be ready to receive a phone call.*
4. *I understand that no less than 1 in-person session is recommended for every 4 telehealth sessions.*
5. *I understand that third-party payer sources may not cover telehealth the same as in-person sessions, and I will be notified if this is the case.*
6. *I understand that my signature below does not change any terms of Learning Coach LLC practice policies and informed consent for treatment.*
7. ***I consent to using telehealth for receiving services.***

*BY SIGNING BELOW I AM AGREEING THAT I HAVE READ, UNDERSTOOD AND AGREE TO THE ITEMS CONTAINED IN THIS DOCUMENT.*

Client name \_\_\_\_\_ Date of Birth \_\_\_\_\_

➤ Signature \_\_\_\_\_ Date \_\_\_\_\_

Legal guardian name \_\_\_\_\_ Relationship to client \_\_\_\_\_

➤ Signature \_\_\_\_\_ Date \_\_\_\_\_

Other authorized signatory \_\_\_\_\_

Description of authorization \_\_\_\_\_

➤ Signature \_\_\_\_\_ Date \_\_\_\_\_